



To: Chair and Members of the
Performance Scrutiny Committee

Date: 14 July, 2011

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** on **THURSDAY, 21 JULY 2011** at **9.30 A.M.** in the **COUNCIL CHAMBER, RUSSELL HOUSE, CHURTON ROAD, RHYL.**

Yours sincerely

J. Kennedy
Acting Head of Corporate Governance

AGENDA

Part 1: The press and public are invited to attend this part of the meeting

- 1. APOLOGIES**
- 2. DECLARATION OF INTERESTS**

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

3. URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act, 1972.

4. MINUTES

To receive the minutes of the Performance Scrutiny Committee meeting held on the 19 May 2011 (copy attached).

(Please note: the notes of the Committee's informal session held on 30 June 2011 are attached to agenda item 7- Scrutiny Work Programme)

5. FINANCE AND ASSETS / PROPERTY / ASSET REVIEW

To consider a report by the Property Manager and Strategic Assets Team Manager (copy to follow) containing information to assist the Committee in considering plans and funding implications for disposals, office accommodation moves and the county wide strategy to understand the major financial and service delivery issues and to determine the ongoing reporting processes under the new scrutiny committee arrangements.

COMFORT BREAK

6. PERFORMANCE STANDARDS REVEALED THROUGH THE COMPLAINTS PROCESS

To consider a report by the Head of Customer Services (copy attached). The report provides trend analysis of feedback received and highlights performance issues and associated recommendations.

7. SCRUTINY WORK PROGRAMME

To consider a report by the Democratic Services Manager (copy attached). The purpose of the report is to assist the Committee's review of its forward work programme, and to update Members on relevant issues.

Membership

Councillor P.C. Duffy

Councillor M.J. Eckersley

Councillor G.C. Evans

Councillor R.L. Feeley (Chair)

Councillor G.A. Green

Councillor I.A. Gunning

Councillor C. Hughes

Councillor T.R. Hughes

Councillor H.LI. Jones (Vice Chair)

Councillor D. Lee

Councillor L.M. Morris

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